



VersaLamp LED Lamps Limited Warranty

DFX VersaLamp LED Lamp Two-Year Limited Warranty

For VersaLamp models: 485-BLB, 485-BL, 485-WX2, 485-UVX2-BLB, 485-UVX2-BL, 485-WWW, 485-WA, 484-W, 484-UV-BLB, 484-UV-BL, 483, 482-R-BL, 482-R-BLB, 482-DMX-BL, 482-DMX-BLB, 481-UV-BLB, 481-UV-BL, 481-W, 365-BLB LED Lamps.

Warranty: Subject to terms and conditions specified in this Limited Warranty, DFX Inc., (“DFX”) warrants that DFX VersaLamp models: 485-BLB, 485-BL, 485-WX2, 485-UVX2-BLB, 485-UVX2-BL, 485-WWW, 485-WA, 484-W, 484-UV-BLB, 484-UV-BL, 483, 482-R-BL, 482-R-BLB, 482-DMX-BL, 482-DMX-BLB, 481-UV-BLB, 481-UV-BL, 481-W, 365-BLB LED lamps (each a “Product”) purchased new directly from DFX will be free from defects in material and workmanship until the earlier of (i) two (2) years from the date of manufacture, and (ii) 7,000 hours of operation.

Remedy: If a product fails to meet the warranty set forth above, then DFX will, at its option, either (i) repair the defective Product, (ii) provide a free replacement Product or replacement parts, F.O.B. DFX’s warehouse, or (iii) refund the purchase price paid to DFX for the Product or replacement parts. Any replacement Product or part will be comparable in function, but may not be identical to the original. The replacement or repaired Product is warranted for the remainder of the original warranty period. DFX is not responsible for labor and other costs associated with removal or reinstallation, other temporary or permanent replacement product, freight either to or from DFX and Purchaser.

Terms and Conditions: The Limited Warranty is VOID if Purchaser or the user fails to comply with any applicable instructions and recommendations of DFX; if any components are replaced with components of other manufacturers; or if the Product is operated outside the specified electrical values or is subject to abnormal use or stress, including under/over voltage conditions, excessive switching cycles, and operation in environmental conditions (e.g. ambient temperature) outside normal specified operating range.

DFX shall not be responsible for any failure of Products that result from external causes, including, but not limited to, acts of God; power surges that exceed product specification; improper power supply; fault or negligence of the Purchaser or user; improper or unauthorized use, installation, handling, storage, maintenance, alteration or service; any abuse, misuse, abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI), in Canada, the Canadian Standards Association (CSA), Europe (CE), Australia (C-TICK); or any cause other than a defect in the material or workmanship of the Product itself.

Notwithstanding anything to the contrary in this Limited Warranty, the LED module of the Product shall not be deemed to fail to meet the warranties above unless twenty percent (20%) or more of the LEDs in the module do not light.

This limited warranty extends only to Purchaser, but DFX will honor, under the terms of this Limited Warranty, valid warranty claims by Purchaser arising from a failure to meet the above warranty when the Product has been resold in new condition and used only by the original end user.



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How to make a Warranty Claim: DFX must issue a Return Material Authorization (RMA#) for all requests for warranty review. To make a warranty claim, retain the failed Products and request an RMA# at <https://dfxsoundvision.com/service-support/technical-support/> . RMA# request within thirty (30) days of the Product failure. After receiving an RMA number, Purchaser shall promptly return the Product after receiving instructions regarding if, when, and where to ship the Product. The Product must be returned within ten (10) days of receiving RMA number, and the shipping box(es) must be clearly marked with RMA number. Failure to follow this procedure shall void the Limited Warranty.

DFX reserves the right to examine all failed Product to determine the cause of failure and patterns of usage and shall be the sole judge as to whether any Product is defective and covered under this Limited Warranty.

Limits of Liability: THE FOREGOING LIMITED WARRANTY CONSTITUTES THE SOLE AND EXCLUSIVE WARRANTY AND REMEDY OF THE PURCHASER AND THE SOLE LIABILITY OF DFX FOR THE SPECIFIED LED LUMINAIRES AND IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER WRITTEN, ORAL, IMPLIED OR STATUTORY. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. IN NO EVENT SHALL DFX BE LIABLE FOR ANY OTHER COSTS OR DAMAGES INCLUDING LOST PROFITS, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES.

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